

TERMS & CONDITIONS FOR BOOKINGS 2022 (please read and keep a copy for your records)

## SESSIONS / PARTIES

\* Are for 18months (or walking) - 5years old (younger siblings are welcome with a full paying child.)

- \* On arrival at forest school all parent/carers and children will be asked to go to the toilets and wash their hands before we walk up to base camp.
- \* There will be a hand washing station in the woods at our base camp area. Parents/ carers will need to ensure children wash their hands before and after handling communal kit or before and after each activity.

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\* If you or your child have any symptoms of Corona Virus : high temperature, a new persistent cough, loss of tase and smell PLEASE DO NOT COME TO FOREST SCHOOL

## BOOKINGS

Booking is for **ALL** the sessions you cannot book individual sessions.

Bookings are only confirmed once payment has been made.

## CANCELLATION BY HAPPY WILD ONES FOREST SCHOOL

Participant are expected to check group communication before each session. NOTIFICATIONS FOR CANCELLATIONs will be in the first instance via the session whats app group. If cancellation is necessary Happy Wild Ones will send a message and participants will be asked to respond to acknowledge they have received the message. If for any reason they do not respond then the leader will telephone them to cancel. Happy wild Ones will not be held response if they are unable to contact participants before they arriver at site.

Refund payment will only be made if Happy Wild Ones cancels the session and will be made **unless an alternative date can be scheduled**.

**WEATHER :** Happy Wild Ones Forest School sessions & events will be shortened or cancelled in extreme weather conditions such as high wind, heavy snow and prolonged below freezing temperatures. You will be advised by Happy Wild Ones Forest School should an extreme weather event occur and your money for that session will be refunded.

**SICKNESS :** If Wild Ones Forest School has to cancel a session at short notice due to illness or any other family circumstance, Happy Wild Ones Forest School will notify the attendees and money for that session will be refunded.

## CANCELLATION BY PARTICIPANT FOR BLOCKED BOOKED SESSIONS

Unfortunately no refunds will be given if participants cannot make any of the session within the block booking. However if participants have only attended one session and they decide forest school is not for them then a refund will be made. In extreme cases refunds may be given at other times but this is at Happy Wild Ones discretion.

#### **CANCELLATION BY PARTICIPANT FOR PARTIES**

In the event that participants cancel a party the deposit (25% of party fee) will be retained by Happy Wild One Forest School.

#### Limitation of Liability:

Happy Wild Ones Forest School liability, if a booking has to be cancelled, is limited to whatever sum has been paid for the session or deposit as advertised and excludes any other expenses which may have been incurred.

#### Contact:

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